

AI + Emerging Technologies and future Cybercrime



Prof. Philip Treleaven University College London p.treleaven@ucl.ac.uk www.financialcomputing.org



Major challenge is 'Awareness'

- Al and Emerging Technologies (DeepTech)
- Cybercrime innovations (CrimeTech)
- Information Security Technology (InfoSec)
- Law Enforcement (LawTech)

My History (co-founded 9 start-ups) Research

- UK National Sizing Survey
 - 11,000 adults scanned for 14 major UK retailers



Government Advisor

UCL

- Japan MITI Fifth Generation Project
- European Commission ESPRIT programme
- Korea, Singapore, Thailand, ...

- Luxembourg, Malta ... FinTech ecosystem
- Bank of England, Financial Conduct Authority, ...

Cyberspace –

environment in which communication occurs over computer networks

- Cybercrime criminal activities carried out using computers or internet.
 - Devices-as-Targets: phishing, DOS ransomware.
 - **Devices-as-Tools:** deepfakes, romance scams.
- Dark practices User Interface carefully crafted to trick users
 - Dark patterns: utilities 'harvesting' customer bank accounts, overpriced insurance etc.
 - **Dark content**: misinformation, dark web, deviant content etc.
 - Digital addition: encouraging addictive use of an online application.
- Institutions governments, organisations ... monitor, control or influence.
 - Social 'norm': promoting a social or political agenda, cyber bullying.
 - **Surveillance**: security services, China Social Credit System, etc.
 - Subversion: (foreign) governments or organisations seeking to influence or impact society or markets.
 - **Predictive 'policing'**: for the future, identifying potential 'illegal' activity.

• Algorithms – rise of nefarious algorithm either deliberately created or evolving.

- Feral algorithms: evolve unintentionally to corrupt/conspire with Superintelligence algorithms.
- Criminal algorithms: deliberately created criminal algorithms.



Globalization of Cybercrime and Law Enforcement



I



Cybercrime *industrialization*





Cybercrime ecosystem

- Sophistication cybercriminals are becoming more collaborative, specialized and using Generative AI for programs.
- Collaboration between state-sponsored operatives and cybercriminals is on the rise (e.g., Iran, Russia and North Korea).
- Cyberattacks on critical data and IoT infrastructure, including ransomware, and becoming more expensive.
- Botnets automated malware deployment tools are becoming more sophisticated by utilizing AI and emerging technologies.
- Threat all organizations of all sizes are in danger, but especially SMEs who frequently lack sophisticated resources for anomaly detection.



Criminal Algorithms - new actors



- Actors anonymous humans, algorithms, avatars, androids, companies
- Criminal algorithms algorithms, avatars and androids deliberately created or evolving to commit crimes.
- Algorithm anomalies real-time detection and prevention: identifying patterns in algorithm behavior that do not conform to well-defined notions.
- Algorithm authentication the process of proving or verifying algorithms and avatars.
- Algorithm conduct need for new class of machine learning algorithms with a built-in understanding of bias, ethics, fairness, risk, and legality etc.

Cybercrime – a perfect storm

- Cyber extortion users accessing dark content, or the dark web, open themselves to threats of reputational damage, until a ransom is paid.
- Cyberterrorism the politically motivated use of computers and information technology to cause severe disruption or widespread fear in society.
- Dark content anonymous agents, deepfakes and the metaverse will see an escalation of illegal deviant content. Opening users to cyber extortion.
- Deepfakes deep learning used to create convincing texts, images, speech, and video hoaxes, resulting in bogus content and fakes.
- Digital addition –encouraging excessive and harmful behaviors, using technologies such as recommender systems in retail and tokenization in 'play-to-earn' gaming.
- Economic volatility market risk and crises due to unpredictable or deliberate algorithm behaviour (cf. flash crash 2010).
- Misinformation inaccurate or deliberately misleading information leading to algorithmic bias and misinformation caused by bad or deliberately biased training data.
- Social manipulation social and political manipulation through AI algorithms and misinformation information.
- Social surveillance surveillance with emerging technology, such as China's Social Credit System.
- Weaponization autonomous weapons androids powered by AI.



AI + Emerging Technologies

Metaverse virtual environments

Agents: humans, algorithms, avatars ...

UI: chatbots, natural language interfaces ...

Web 3.0 Decentralized applications (Dapps)

Blockchain DLT, tokenization, smart contracts

IoT Infrastructures: phones, computers, sensors

Figure: Technology Stack



AI + Emerging Technologies

Artificial Intelligence

- Agents now humans, algorithms, avatars, androids, and organizations; often anonymous and global.
- Algorithms traditional machine learning systems for automation, now generative AI for user interaction, and in future Algorithmic Superintelligence.

Emerging Technologies

- User Interface (UI) chatbots, natural language interaction (e.g., text, images, speech, video), avatars, VR/AR and metaverse virtual environments etc.
- Blockchain DLT using distributed ledger, cryptocurrencies, tokenization, and smart contracts.
- Decentralized environments Web 3.0 decentralized application systems (i.e., Dapps) and IoT infrastructures of autonomous smartphones, computers, and devices in vehicles, machines, and buildings etc.

Al and Humans working in partnership 'human-in-the-loop'

- Algorithmic Intelligence algorithms are good at focused data analysis and automation but can mis-interpret results, *hallucinating* and are poor at long-term vision and forecasting.
- Human Intelligence professionals are frequently good at broad insights and vision, such as risk and reputation.
- Al Superintelligence an Al system that is self-aware and intelligent enough to surpass the cognitive abilities of humans.
 - Feral algorithms that evolve into cybercriminals and corrupt or conspire with other Superintelligence algorithms.
 - Opaque algorithms where the behaviour is unpredictable and uninterpretable.
 - Virus-like algorithms deliberately created algorithms that replicate in uncontrollable ways.



UCL

AI algorithms generations



- Knowledge-based algorithms rule-based systems where knowledge is explicitly represented as ontologies or IF-THEN rules rather than implicitly via code.
- Machine Learning able to learn and adapt without following explicit instructions, by using algorithms and statistical models to analyze and draw inferences from patterns in data.
 - Traditional ML machine learning (ML) for automation: data scraping, analytics, transacting (e.g., algorithmic trading).
 - Generative AI – large language model (LLM) algorithms (such as ChatGPT) to create 'human-like' content, including audio, images, text, videos, even code and simulations.
 - Artificial General Intelligence (AGI) machine intelligence that solve problems as well as a human.
 - Artificial Superintelligence (ASI) machine intelligence that solve <u>all</u> problems better than people.
- Brain-computer interface (BCI) Elon Musk's Neuralink, a direct communication pathway between the brain's electrical activity and an external device, smart phone, computer, or robot.

ChatGPT and Generative Al



- Chatbot programs simulating conversation with humans: text, speech, images, video.
- Transformers a neural network that learns context and thus meaning by tracking relationships in sequential data, like the words in this sentence.
- Generative Pre-trained Transformers (GPT) AI (machine learning) models trained using internet data to generate any type of text, images, speech, video.
- Large Language Models (LLM) LLMs are AI models trained on a vast quantity of [online] data to produce human-like responses to dialogue or other natural language inputs.
- Generative AI a broad label that's used to describe any type of AI (e.g., neural networks) used to dynamically create new 'human-like' texts, images, speech, video, programs, or synthetic data.

Blockchain technologies

Distributed ledger - an 'audit trail' of cryptographically encoded transactions.



- Blockchain a distributed database that maintains a continuously growing list of ordered records, called blocks, linked using cryptography.
- Cryptography a method of securing information and communications through the use of codes.
- Cryptocurrencies a digital currency designed to work as a medium of exchange.
- Tokenization the process of assigning a unique digital identifier and properties to an asset that's usable on a blockchain application.
- Smart contract a program, representing an agreement, stored on a blockchain that automates the execution.





Cyber 'crime' – illegal to deceptive



Cybercrime types



UCL

Devices-as-targets



- Dark content anonymous agents, deepfakes and the metaverse will see an escalation of illegal deviant content.
- Deepfakes already generative AI can produce convincing bogus content and fakes. Applications range from influencers, financial ramping, reputational attacks, to cyber extortion.
- Digital addition online games, betting sites and social media platforms are encouraging excessive and harmful behaviors, such as tokenization in 'play-toearn' gaming.
- Denial of Service control of servers and IoT infrastructure.

Devices-as-tools



- Cyber espionage expect a major expansion of spying by corporations, governments, and criminal organizations (e.g., North Korea); and increasing collaboration of these players, both for financial gain and economic disruption.
- Cyber extortion the use of various tactics, such as phishing, malware injection, and DDoS attacks to hold a victim's data or systems hostage until a (cryptocurrency) ransom is paid.
- Dark patterns legitimate companies will increasingly 'trick' online customers through price inflation, while trying to avoid reputational damage.
- Dark web expect a major expansion of the dark web (cf. parallel universe) with the rise of cybercrime, collusion of criminals with rogue governments, plus deviant metaverse sites.
- Data breach the result of a hacker successfully breaking into a system, gaining control of its network, and exposing its data, usually personal data covering items such as credit card numbers, bank account numbers, Social Security numbers, and more.
- Spyware increasingly governments will use Spyware to monitor opponents and companies for industrial espionage. Another form is Stalkerware, smartphone apps, and blue tooth hardware used for cyberstalking.

IoT Infrastructures







Information Security Technologies











Law Enforcement awareness

balancing innovation and regulation







LawTech 3.0 recommendations

- Horizon scanning detecting early signs of potentially important developments through a systematic examination of potential threats and opportunities, with emphasis on new technologies.
- Knowledge-transfer raising awareness amongst stakeholders of CrimeTech and LawTech emerging technologies.
- LawTech infrastructure to support secure networks for national and law enforcement collaboration together with (e.g., XML) information standards for coordination.
- Predictive analytics pioneering the use of AI algorithms to analyze massive amounts of information in order to (even) predict and help prevent potential future cybercrimes.
- Rapid-start laws to engage with Justice Ministries and politicians to provide legal provisions for rapid response to cybercrime 'innovations' (cf. Financial Regulators).
- Sandboxes provide a LawTech testing environment where new or untested technologies and software can be run securely.
- Self-reporting to engage with AI and emerging technologies' communities to encourage self-regulation and self-reporting of emerging cybercrime trends.
- Tech sprints essentially hackathons, coding events that brings LawTech programmers and other interested people drive innovations.





Future-proofing your Ecosystem

AI Social/Business Revolution - empowering your staff

The genie is already out of the Bottle





Regulation and Law Enforcement *awareness*

- CrimeTech awareness CrimeTech and LawTech training for all stakeholders (e.g., law enforcement, regulators, policy makers, politicians).
- PoliceTech proactive policing, proactive enforcement, and for the future predictive policing systems dedicated to apprehending and detaining people before they have the opportunity to commit a crime.
- JusTech automation of justice, such as recidivism algorithms, and algorithmic dispute resolution.
- RegTech technology for automating compliance and regulation.

AI Social Revolution



(imagine if you couldn't use Microsoft Word, Email, Spreadsheet ...)

- Boards institution awareness and strategy (e.g., Tesco)
- Al Professional Tools Lawyers, Doctors, Programmers ... are using Al productivity tools as assistants to draft 'recommendations'. Al legal tools are drafting contracts, and identifying risks, allowing the human lawyer to refine the contract.
- Training AI Chatbot Trainers will read a textbook and then be available to discuss the content with a staff member or student.

Staff need (re)education in the technology to understand the opportunities and weaknesses





Questions & Comments