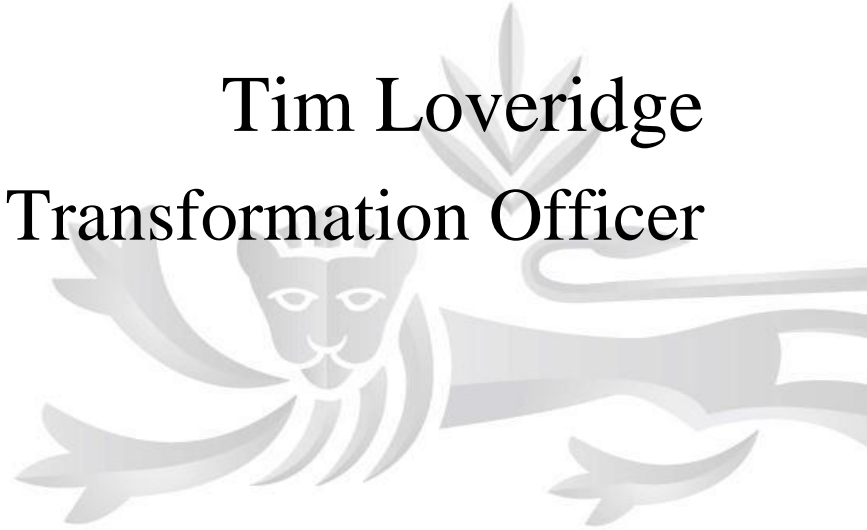


The Development of Online Services

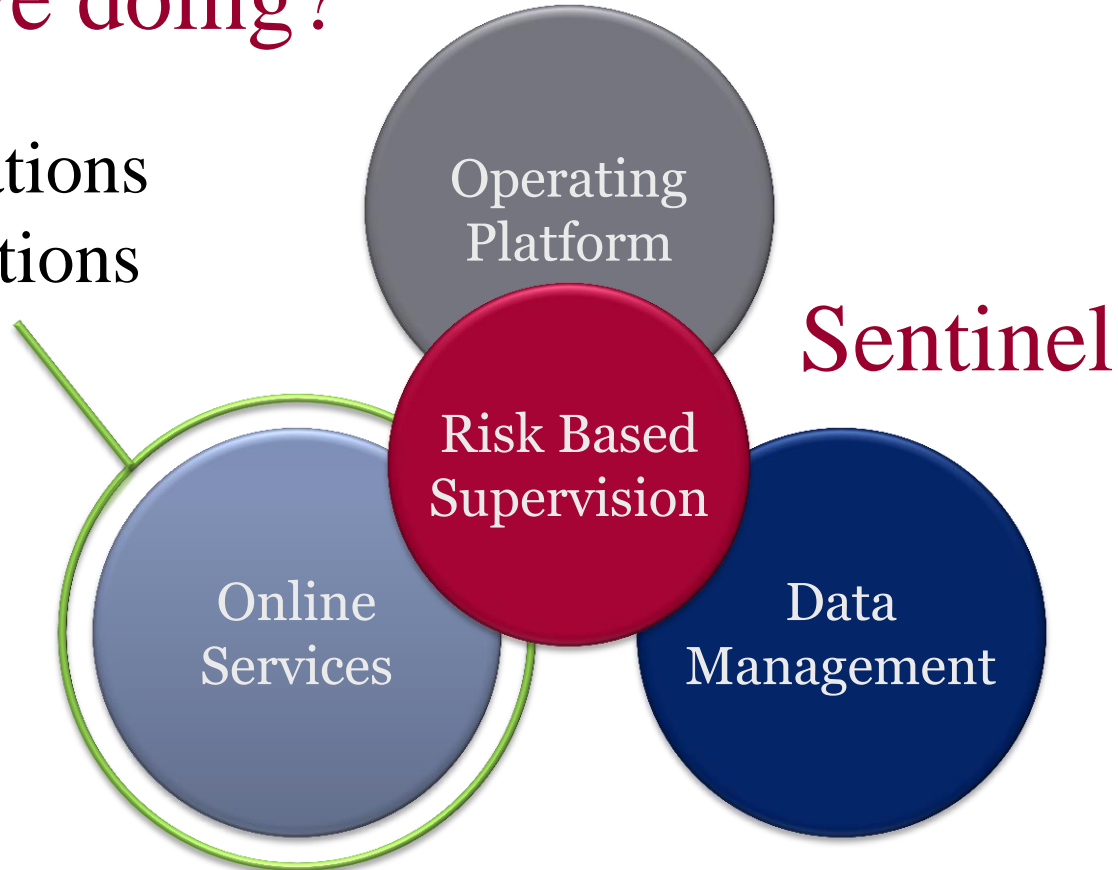
Tim Loveridge

Chief Transformation Officer



What are we doing?

- ✓ Notifications
- ✓ Applications
- ✓ Returns



Why? What are the benefits?



We are becoming a “Digital by Default” organisation to ensure that Guernsey remains competitive with our peers



Why? What are the benefits?

- ✓ Easier to understand and complete
- ✓ Validated, with reduced ambiguity
- ✓ Consistent and joined-up
- ✓ Quicker
- ✓ Greater quality and accuracy of information, collected and maintained much more efficiently
- ✓ Centralised
- ✓ Improved management information & analytics



How?

- Understand the requirements
- Engage with Industry
- Prioritise



How?



- Begins with the launch of the Portal and Online Personal Questionnaires
 - User journeys
 - One immediate efficiency gain will be the Personal Declaration disappearing

What will the portal look like?



Simple and clear!



What w

www.gfsc.gg\OnlineServices\Home - GFSC Portal.htm

Home - GFSC Portal

Guernsey Financial Services Commission

Tim Loveridge

My GFSC Banking Fiduciary Insurance Investment ...

Welcome to the GFSC Online Services Portal

Recent Activity

06/12/2013 You have updated your PQ [View](#)
01/11/2013 You have successfully submitted an appointment to Director of Fund ABC [View](#)

[View history](#)

About You

Tim Loveridge
Address: Clategny Esplanade, St Peter Port, GY1 3HQ
Email: tloveridge@gfsc.gg

Your PQ was last updated on 06/12/2013 [View latest](#) | [View history](#) | [Update](#) | [Share](#)

Current prescribed positions:

- Director of Fund ABC since 01/11/2013 [View](#) | [Resign](#)
- Manager of Bank A since 01/08/2013 [View](#) | [Resign](#)

[Begin a new appointment](#) | [View previous prescribed positions](#)

Delegations:

- Rachel Morgan can edit your PQ [Adjust permissions](#) | [Remove](#)
- You can view Alice Young's PQ [View](#)

[Share your PQ with someone](#) | [Begin a PQ for someone else](#)

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Risk Based
Supervision

Online
Services

Sentinel

What will the portal look like?



About You

Tim Loveridge

Address: Gategny Esplanade, St Peter Port, GY1 3HQ

Email: tloveridge@gfsc.gg

Your PQ was last updated on 06/12/2013 [View latest](#) | [View history](#) | [Update](#) | [Share](#)



What will the portal look like?



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What will the portal look like?



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When?



- Portal & PQs
 - Soft launch approach in partnership with GIBA and the Sentinel Working Party by the end of Q1 2014
 - Full launch by middle of 2014